



VISITOR - SIGN UP

Welcome to ParkDC Permits! Here you will learn how to sign up as a visitor. This sign-up process can be used if you do not reside in an RPP zone of the district, but you will be visiting a resident who does.

1. First, click “Sign Up!” at the bottom of the screen.

Access ParkDC Permits Account

Sign in using your registered account.

Username

Password

[Login](#) [Trouble signing in?](#)

[Don't have an account?](#) [Sign Up!](#)

2. Enter the required information, then click “Next.”

1 Create Account

2 Account Type

3 Account Information

4 Permit Selection

Create Account

Please provide the following information so we can get you started.

First Name	Last Name
Username	Email
Password	Confirm Password

[Cancel](#) [Next](#)

- Since you will be visiting someone, please select “Visitor Only”, and then click “Next”.

Account Type

Please let us know who you are. (Select all that apply)

 Resident I need to have people visit me and I may visit other residents.	 Visitor Only I am visiting a friend and need to park.	 Home Health Aide I need to visit a patient.	 Contractor I need to park my vehicle(s) for a job.
 School Staff I am a Teacher or Staff member and I need to park near my school			

Cancel

Next 

- Please choose a security question & answer and click “Next.”

Account Information

Please let us know a little more about yourself by filling out each section below.

 **Security Question**

Please select a security question for your account. (You will need this if you call into our Help Center.)

Question

Answer

Back

Next 

5. Congratulations! You have successfully created your ParkDC Permits visitor account.

The screenshot shows a user interface for a ParkDC Permits visitor account. At the top, a dark blue header contains the text "My Home Page". Below this is a light blue section with the heading "Welcome" and a message: "Thank you for registering with our digital permits solution. This is your dashboard that will give you a quick view of your account." A second line of text in the same section reads: "If you need help at any time, review our tutorials or reach out to us on the 'Contact Us' page." The main content area features a white box titled "Visitor Guides" with three items: "Visit A Resident" (with a calendar icon and subtext "I want to request to use a DC resident's permit."), "View or Cancel My Request To Park" (with a person and arrow icon and subtext "I want to view or cancel my request to park."), and "Print My Permit" (with a printer icon and subtext "I want to print my permit.>").